

VALIANT
TECH

WARRANTY

www.valiantsurfaces.com



Valiant Tech EcoPress Quartz by Valiant Surfaces products have stringent quality standards and quality controls to offer an excellent product. Together with Phi Technology, Valiant Tech EcoPress Quartz offers unique marble effect designs with the best high-quality performance.

TERMS AND CONDITIONS:

This warranty applies on to Valiant Tech EcoPress Quartz products used in interior applications.

Validity of the warranty:

25-year Limited Warranty. Valiant Tech EcoPress Quartz guarantees that our material will be free from manufacturing defects during the indicated period of the warranty.

Thanks to its beyond-belief technology NEOS, Nano Enhancement of Surfaces, an innovative high-performance stain and substance repellent technology developed for Valiant Tech EcoPress Quartz surfaces, we are the only brand to include a **Lifetime Stain Warranty**.

Valiant Tech EcoPress Quartz guarantees that your countertop will resist staining and will be protected from a broad range of chemicals and acid corrosion (between pH1 and pH13).

To activate this policy, it is compulsory to register the product here <https://valiantsurfaces.com/warranty-registration/>, a maximum of 6 months after the purchase. The original receipt could be required anytime by Valiant Tech EcoPress Quartz. In the case of acquisition of a new house, Valiant Tech EcoPress Quartz honors the real estate purchase contract as the original receipt. You are responsible for entering the correct details in the registration form. Those are: contact details, where Valiant Tech EcoPress Quartz is installed and product information. In case any information is not correct, your Valiant Tech EcoPress Quartz product may not be properly covered.

This warranty is personal and not-transferrable to the natural person that registers his/her personal information according to the instructions given in the registration form.

In order to obtain assistance during the validity of the warranty, you must contact the commercial establishment where the product was purchased or alternatively, you may contact Valiant Tech EcoPress Quartz directly.

In order to assess any product claim, the policyholder agrees to allow any professional authorized by Valiant Tech EcoPress Quartz to enter wherever the product is installed to examine the product and take pictures of the material and installation. The purchaser and/or the fabricator/installer are responsible to inspect each slab for color, pattern and defects. Material with visible manufacturing defects must not be used. Samples are small select cuts from a slab; they do not exhibit all the characteristics of a design and therefore are not fully representative of what will be installed.





The warranty covers only manufacturing defects found to adversely affect the installation of Valiant Tech EcoPress Quartz in residential applications. Valiant Tech EcoPress Quartz has the right to repair or replace any material it deems defective, at its sole discretion.

This warranty is only applicable to the product that has been used and maintained by following the care and maintenance recommendations, as prescribed herein by Valiant Tech EcoPress Quartz.

This warranty is only applicable to Valiant Tech EcoPress Quartz surfaces that have been permanently installed indoors and have not been moved from the original installation.

Valiant Tech EcoPress Quartz is not a seamless product; seams are visible. Where there are seams, the product pattern and shade can change.

The Lifetime Stain Warranty

EXCLUSIONS:

1. Those products that have not been completely paid are excluded from the warranty.
2. This warranty does not cover products installed outdoors.
3. In cases where Valiant Tech opts in its sole discretion to provide replacement material to satisfy valid warranty claims, Valiant Tech will not be responsible for the costs of transporting material to the destination.
4. Because Valiant Tech EcoPress Quartz does not have control over, including but not limited to, handling, templating, fabrication, manipulation, cutting, polishing or installation, any incidental and consequential damage arising from these activities are not covered. These items are understood and agreed to be the responsibility of the independent fabricator/installer involved in each project. Valiant Tech EcoPress Quartz highly recommends to carefully read the Architects & Designers Manual and/or the Fabrication & Installation Guide before manipulating Valiant Tech EcoPress Quartz 's products.
5. This warranty does not cover any fabrication or installation cost, nor the incidental costs incurred by other trades, including but not limited to plaster work, plumbing, electrical or structural work, etc.
6. This warranty does not cover installed products with manufacturing defects that were, or should have been, known or visible to installers at the time of installation, including, without any limitation, possible differences of color or tone. Valiant Tech EcoPress Quartz is made with pure natural materials. Variation in the natural stone color pattern, size, shape and shade are inherent and unique characteristics to be expected with this product.





7. This warranty does not cover any incorrect use. Damage caused by exposure, in use or otherwise, to abrasive or strong alkaline or acid or free radicals or oxidizers or the like (whether high, neutral or low pH) products is not covered, neither damages caused by exposure to excessive heat, weather or ultraviolet light or by inappropriate Care & Maintenance.

8. This warranty does not cover stains caused by exposure, in use or otherwise, to substances over pH13.

9. Use of the product in floors or other areas intended for the transit of persons or machinery is expressly excluded.

10. Use of the product in fireplaces or similar is expressly excluded.

No other entity but Valiant Tech EcoPress Quartz is authorized to offer any warranty agreement related to Valiant Tech EcoPress Quartz 's products.

This document has been updated March 2022. It prevails over any other Valiant Tech EcoPress Quartz previous warranty document and it shall come into effect on the date of its publication.

